

Nevada Local Government Retention Schedule

Utilities Owned by a Local Government

Section Number S-1033

Agreement/Application for Service Files

LRDA Number 20071197

Description	Minimum Retention Period	Disposition	Legal Citations	Note
This series documents utility service agreements and may include but is not limited to application for service, customer service agreement, deposit information, credit information, related correspondence, and similar documents.	Six (6) fiscal years after the fiscal year in which the last transaction, charge, credit, or payment occurs under the contract/ agreement.	This record series may contain confidential or sensitive information and should be destroyed in a secure manner that will prevent reconstruction of the information.	18 CFR 125.3 (29), NRS 11.190 (1)(b), NAC 704.326, NRS 205.4617, NAC 239.165 (1)(2)	If there is no direct documentation of the final transaction in the file, it may be assumed that it was made within one (1) fiscal year of a filed notice of completion /termination /expiration.

Annual Reports

LRDA Number 20071196

Description	Minimum Retention Period	Disposition	Legal Citations	Note
These types of reports document the primary activities and accomplishments of local government owned utilities for the previous year and are often compiled from monthly, quarterly or other activity reports. This series may include but is not limited to statistics, narratives, graphs, diagrams, tabulations, correspondence and similar documents. Report information often includes customer payment performance; usage of gas or electric energy for each billing period; billing amount for each billing period; the number and general description of written complaints filed with the utility; the number of terminations and reconnections of service; and the number of deposits which have been collected and returned.	Five (5) calendar years if report is sent to a federal and/or state agency; if not retain permanently.	If this record series contains confidential or restricted information that information should be destroyed in a secure manner that will prevent its reconstruction.	18 CFR 125.3 (41), NAC 704.320	None

Customer Deposits, Records of

LRDA Number 20071199

Description	Minimum Retention Period	Disposition	Legal Citations	Note
This series documents customer payment of a security deposit to receive utility services. Information usually includes date, amount of deposit, customer's name, address, and account number, date account closed, refund date, amount of deposit confiscated, reason for confiscation, and similar data.	Three (3) fiscal years after refund or last action.	This record series may contain confidential or sensitive information and should be destroyed in a secure manner that will prevent reconstruction of the information.	NRS 11.190 (3)(d), NAC 704.328 (6), NRS 205.4617, NAC 239.165 (1)(2)	None.

Customer Histories

LRDA Number 20071200

Description	Minimum Retention Period	Disposition	Legal Citations	Note
This series documents the account history of utility customers. This series may include but is not limited to information (name, address, account number, etc.) necessary to provide and bill for services, payment histories, service complaints, termination of service reports, resumption of service reports, related correspondence and similar documents.	Retain the records of a customer's open account for a minimum period of three (3) fiscal years from the end of the fiscal year to which the records pertain. Retain the records of closed customer accounts for a minimum period of three (3) fiscal years from the close of the account.	This record series may contain confidential or sensitive information and should be destroyed in a secure manner that will prevent reconstruction of the information.	NAC 704.320, NRS 11.190 (3)(d), NRS 205.4617, NAC 239.165 (1)(2)	None.

Delinquent Accounts

LRDA Number 20071201

Description	Minimum Retention Period	Disposition	Legal Citations	Note
This series documents the actual or threatened disconnection or discontinuance of utility service to a customer for non-payment or violation of terms of service. This series may include but is not limited to termination notices, deferred payment agreements, financial hardship reports, energy assistance records, service fee reports, related correspondence and similar documents.	One (1) fiscal year after disposition.	This record series may contain confidential or sensitive information and should be destroyed in a secure manner that will prevent reconstruction of the information.	NAC 704.341 to NAC 704.342, NAC 704.346, NRS 205.4617, NAC 239.165 (1)(2)	None.

Energy Trading Records

LRDA Number 20161921

Description	Minimum Retention Period	Disposition	Legal Citations	Note
This record series is used to document the buying, selling and moving of bulk energy (electricity and natural gas) from where it is produced to where it is needed and may include but is not limited to trade deal sheets, deal confirmations, and trader voice recordings.	Six (6) calendar years after trade execution.	Portions of this record series may contain confidential or sensitive information and should be destroyed in a secure manner that will prevent reconstruction of the information.	17 CFR 1.31, 17 CFR 23.203, NRS 11.190 (1)(b), NRS 704.7825	None.

Fraudulent Accounts

LRDA Number 20181985

Description	Minimum Retention Period	Disposition	Legal Citations	Note
This record series consists of information on customers who opened fraudulent accounts by using another consumer's personally identifying information without their knowledge. Records may include but are not limited to fraud victim's information, initial contact records, complaint forms, police reports, sworn affidavits, proof of current utility service with dates of service, final resolution correspondence, and similar documents.	Retain the initial contact records/complaint and final resolution correspondence for a minimum period of Three (3) calendar years from the close of the fraudulent account. Retain other supporting documentation for a minimum period of thirty (30) days from the close of the fraudulent account.	This record series may contain confidential or sensitive information and should be destroyed in a secure manner that will prevent reconstruction of the information.	NRS 11.190 (3)(d), NRS 41.1345, NRS 205.450, NRS 205.4617, NRS 205.463, NRS 205.455, NAC 704.408, NAC 704.348, NAC 239.165	None.

Meter History Records

LRDA Number 20071622

Description	Minimum Retention Period	Disposition	Legal Citations	Note
This series documents the maintenance and repair history of individual meters.	Life of meter.	If this record series contains confidential or restricted information that information should be destroyed in a secure manner that will prevent its reconstruction.	NAC 704.343	None

Meter Readings

LRDA Number 20071202

Description	Minimum Retention Period	Disposition	Legal Citations	Note
This series consists of information collected from individual meters and is used to calculate utility bills. Information usually includes name of meter reader, meter reading, date read, customer name and address, account number, special instructions, billing code, dispute resolution records, final reading, reasons for turnoff, if meter was pulled or reinstalled and meter charges.	Three (3) fiscal years after the billing cycle to which the reading pertains.	If this record series contains confidential or restricted information that information should be destroyed in a secure manner that will prevent its reconstruction.	NRS 11.190 (3)(d), NRS 354.624	None

Meter Testing Reports

LRDA Number 20071623

Description	Minimum Retention Period	Disposition	Legal Citations	Note
This series documents any test results to insure that individual meters are calibrated and functioning properly.	Three (3) calendar years after last test performed.	If this record series contains confidential or restricted information that information should be destroyed in a secure manner that will prevent its reconstruction.	NRS 11.190 (3)(d), NAC 704.343	None

Rate Schedules

LRDA Number 20071624

Description	Minimum Retention Period	Disposition	Legal Citations	Note
This series consists of published rate sheets and schedules for utility service, including schedules suspended or superseded.	Six (6) fiscal years after published rate superseded or no longer used to charge for utility service.	This record series should not contain confidential or restricted information and may be destroyed in a non-secure manner such as deleting or recycling.	18 CFR 125.3 (30), NRS 11.190 (1)(b)	None

Utility Advertising

LRDA Number 20071626

Description	Minimum Retention Period	Disposition	Legal Citations	Note
This series contains copies of advertisements by or for the utility company on behalf of itself or any associate company in newspapers, magazines, and other publications.	Two (2) fiscal years from the end of the fiscal year to which the record pertains.	This record series should not contain confidential or restricted information and may be destroyed in a non-secure manner such as deleting or recycling.	18 CFR 125.3 (42)	Review for historical value.

Utility Facilities

LRDA Number 20071629

Description	Minimum Retention Period	Disposition	Legal Citations	Note
This series consists of original or reproduction of engineering records, drawings, and other supporting data for proposed or as-constructed utility facilities. This series may contain but is not limited to maps, diagrams, profiles, photographs, field survey notes, plot plan, detail drawings, records of engineering studies, construction studies, construction reports, cost studies, copies of contracts or agreements, related correspondence and similar records.	Life of the facility plus an additional six (6) calendar years.	This record series may contain confidential or restricted information and must be destroyed in a secure manner that will prevent reconstruction of the information.	18 CFR 125.3 (16 to 24), NRS 11.190 (1)(b), NRS 239C.090, NRS 239C.210, NAC 239.165 (1)(2)	None.

Utility Forecast Reports

LRDA Number 20071627

Description	Minimum Retention Period	Disposition	Legal Citations	Note
This series contains but is not limited to budgets and other forecasts (prepared for internal administrative or operating purposes) of estimated future income, receipts and expenditures in connection with financing, construction and operations, including acquisitions and disposals of properties or investments.	Three (3) fiscal years from the end of the fiscal year to which the report pertains.	If this record series contains confidential or restricted information that information should be destroyed in a secure manner that will prevent its reconstruction.	18 CFR 125.3 (39)	Review for historical value.

Utility Ledger

LRDA Number 20071628

Description	Minimum Retention Period	Disposition	Legal Citations	Note
This record series documents the details of financial transactions such as those related to receipts and expenditures on a daily, monthly, quarterly or similar basis. This record series may contain but is not limited to expenditure ledgers, encumbrance listings, warrant registers, cumulative voucher sheets, and related documents and reports. This record series may also be used to provide backup documentation to the General Ledger.	Ten (10) fiscal years from the end of the fiscal year to which the record pertains.	If this record series contains confidential or restricted information that information should be destroyed in a secure manner that will prevent its reconstruction.	18 CFR 125.3 (6)	None

Utility Revenue Summaries

LRDA Number 20071625

Description	Minimum Retention Period	Disposition	Legal Citations	Note
This series consists of summaries of monthly operating revenues according to classes of service. Includes summaries of forfeited discounts and penalties.	Five (5) fiscal years from the end of the fiscal year to which they pertain.	This record series should not contain confidential or restricted information and may be destroyed in a non-secure manner such as deleting or recycling.	18 CFR 125.3 (33)	Review for historical value.